# **Don's Mobile Glass**

Job Title:	Auto Glass Technician	Job Category:	Retail
Location:	DMG		
Level/Salary Range:	\$16+TBD	Position Type:	F/T
HR Contact:	Corina Malagon	Reports To:	Store Manager
Will Train Applicant(s):	Y on specifics, N on basic skills necessary		

## Job Description:

The Auto Glass Technician must have a minimum of 1-year experience installing windshields and other related auto glass parts. Provides excellent communication skills with persons in and outside of the organization. Performs In-Shop and/or Mobile auto glass repair/replacements in accordance with AGRSS. The Auto Glass Tech is also expected to provide high-quality customer service and completion of scheduled installation jobs in a timely manner while maintaining a low warranty percentage.

#### **Duties/Responsibilities:**

- Frequent customer interaction
- Problem solving and troubleshooting as necessary
- Perform quality In-Shop and/or Mobile auto glass replacements/repairs, to company specifications
- Examine windshields or any auto-related parts for defects (prior to installations)
- Operate standard mechanical, power and non-power tools
- Performing general physical activities requiring considerable use of arms and legs and moving your whole body.
- Use chemicals and adhesive systems as instructed to facilitate installation
- Select appropriate tools, safety equipment, and parts, according to job requirements
- Maintain daily installation schedules
- Team environment orientated
- Operating and maintaining a company vehicle
- Other duties as assigned

## **Requirements:**

- 1-year auto glass experience
- Ability to conduct all installations according to the current AGRSS Standard
- Excellent customer service
- Strong communication skills
- Must be able to thrive in a fast paced environment
- Ability to read a map
- Lift up to 50 lbs.
- Professional appearance
- Computer skills that correspond to position needs
- Clean DMV
- Non-smoking environment

## Benefits Offered:

- Medical Insurance
- Dental/Vision Insurance
- Group Life and AD&D Insurance
- 401-K
- Paid Holiday
- Paid Vacation
- Paid Sick Leave
- Continued training and certifications