| Job Title:               | Auto Glass Technician Trainee   | Job Category:  | Retail                |
|--------------------------|---|----------------|-----------------------|
| Location:                | DMG   |                |                       |
| Level/Salary Range:      | \$16@hire, \$16 when in program \$17@<br>graduation, Tech Scale after probation | Position Type: | F/T                   |
| HR Contact:              | Corina Malagon  | Reports To:    | Store Manager/Trainer |
| Will Train Applicant(s): | Yes   |                |                       |

## **Job Description:**

The Auto Glass Technician trainee will be trained in a three-month program to graduate to an auto glass technician. Candidates will start in a general role and be placed with a primary trainer to complete the program when available and needed. Upon graduation, the trainee becomes a probationary technician. Probationary technicians are expected to be moved to full status at six months total from start of training program; based on production, skill and quality.

## **Duties/Responsibilities:**

- Frequent customer interaction
- Problem solving and troubleshooting as necessary
- Perform quality In-Shop and Mobile auto glass replacements/repairs, to company specifications
- Examine windshields or any auto-related parts for defects (prior to installations)
- Operate standard mechanical, power and non-power tools
- Performing general physical activities requiring considerable use of arms and legs and moving your whole body.
- Use chemicals and adhesive systems as instructed to facilitate installation
- Select appropriate tools, safety equipment, and parts, according to job requirements
- Maintain daily installation schedules
- Team environment orientated
- Operating and maintaining a company vehicle
- Other duties as assigned

## Requirements:

- Mechanically Inclined
- Saturday Schedules
- Strong organizational skills
- Excellent customer service potential
- Strong communication skills
- Must be able to adapt to a fast paced environment
- Ability to read a map
- Lift up to 50 lbs.
- Sense of urgency / fast moving
- Computer skills that correspond to position needs
- Clean DMV
- Non-smoking environment

## **Benefits Offered:**

- Medical Insurance
- Dental/Vision Insurance
- Group Life and AD&D Insurance
- 401-K
- Paid Holiday
- Paid Vacation
- Paid Sick Leave
- Continued training and certifications